



WEBURY

Returns Form

While we hope you'll be happy with your order, we do have a simple and easy-to-follow returns process. Simply take your item(s), along with this completed returns form, to a Royal Mail Post Office, attach a label to the packaging and send us the parcel - please obtain proof of posting.

Name:

Return Date:

Receipt No:

Phone No:

Email Address:

Please complete details of items being returned:

Ref:	Product Name:	Refund:	Exchange:

If you would like to exchange your item please complete the exchange form

Reason for return:

Please ensure that your returned item is sent to us in its original condition, with labels attached and in the original packaging, within 28 days of purchase. All products must be packaged in a protective outer - footwear must be wrapped or boxed as despatched. Any shoe or boot boxes defaced by parcel tape, stamps or returns addresses will not be accepted and will be returned to you.

Exchange Items Required

Delivery address if different to the billing address

Please complete the form below stating which items you would like to receive in exchange:

Ref:	Product Name:	Size:	Colour:

If your exchanged item is less than £50.00 a delivery charge is applicable – please contact us with your payment details (0800 083 6418) alternatively, we shall contact you upon receipt of your return. Please tick the relevant delivery option.

☐ UK Standard Delivery (£2.00)

☐ UK Carrier Delivery (£5.00)

☐ UK Next Day Delivery (£7.50)

This address label can be cut out and attached to your package.

webury.com - Returns Dept.
The Mill Office,
Hatfield,
Leominster,
Herefordshire,
HR6 0SE

